

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÁHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
485-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Stephania Martin on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.	9/4/24 12:40 p.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No.485-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Stephania Martin on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN:***

3 **WHEREAS,** it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS,** Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS,** housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Stephaniea Martin joined the Guam Dusit Thani Beach Resort on
22 August 3, 2022, and in a short period, she has proven to be an invaluable asset to the
23 team, quickly earning admiration from her colleagues for her strong work ethic and
24 dedication; and

25 **WHEREAS**, Stephaniea’s success is rooted in her strong willpower, passion for
26 her work, and her ability to adapt and excel in various roles within the hotel, showcasing
27 her commitment to the highest standards of service; and

1 **WHEREAS**, she has risen to the role of Skills Trainer, where she proudly serves
2 the Club Floors with positivity and professionalism, consistently receiving accolades
3 from guests for her exceptional cleaning services and attention to detail; and

4 **WHEREAS**, Stephania’s meticulous approach to her work ensures that every
5 room she attends to is organized, spotless, and welcoming, reflecting her dedication to
6 providing an outstanding guest experience; and

7 **WHEREAS**, she is known for her proactive attitude, troubleshooting and
8 solving problems as they arise, and empowering herself to take initiative in addressing
9 challenges, which further demonstrates her leadership and reliability; and

10 **WHEREAS**, Stephania’s willingness to work additional shifts, different
11 positions, and her readiness to assist her team during critical times exemplifies her team
12 spirit and commitment to the success of the Guam Dusit Thani Beach Resort; and

13 **WHEREAS**, her winner’s can-do attitude and unwavering commitment to
14 excellence make her a deserving nominee for the "*2024 Most Valuable Housekeeper*"
15 award; now, therefore, be it

16 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
17 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
18 congratulate Stephania Martin on the nomination of the Guam Hotel and Restaurant
19 Association “*2024 Most Valuable Housekeeper of the Year*” Award; and to commend
20 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
21 further

22 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
23 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
24 the same be thereafter transmitted to Stephania Martin; and to the Honorable Lourdes
25 A. Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**